


Hyland™

# Alfresco Tech Talk Live #163

December 18, 2024

# Agenda

- Community news
- Alfresco Enterprise Roadmap

A banner with the text "End of Year Celebration" hanging from strings of warm white lights against a dark background. The banner is white and the text is in a black, serif font. The background is dark with several strings of warm white lights, some of which are blurred into bokeh. There are also some larger, glowing light fixtures visible.

*End of Year  
Celebration*

# Resources



## All about TechQuest + Hackaton

- <https://github.com/AlfrescoLabs/alfresco-lisbon-hack-a-thon-2024>
- <https://university.hyland.com/pages/techquest-alfresco-hackathon>
- <https://hub.alfresco.com/t5/alfresco-content-services-blog/join-the-alfresco-techquest-hack-a-thon-2024-innovate/ba-p/383852>

## Connect

- <https://connect.hyland.com/>
- <https://connect.hyland.com/t5/about-connect/welcome-to-hyland-connect/ba-p/482974>
- <https://connect.hyland.com/t5/about-connect/hyland-connect-feedback-and-support/ba-p/483023>

Links will be in the meeting chat asap

# Resources

## News

- [Transitioning to support.hyland.com: A New Home for Alfresco Documentation](#)
- Try yourself the [project used to create Avatars](#) during Hyland CommunityLIVE 2024
  - Powered by an on-prem, privacy-first AI (StableDiffusion)
- Alfresco 23.3 new release is available
- Transition from Nginx to Traefik: [acs-ingress](#) project is unmaintained now
- Upgrading to Log4v2 process
- Selected Alfresco TechQuest 2024 resources:
  - <https://github.com/AntonioSoler/SolrToElastic>
  - <https://github.com/aborroy/alfresco-containers>
  - <https://github.com/GBHyland/alfresco-out-of-process-extension-with-activeMQ>
  - <https://github.com/alexmadon/presentationTQ2024>

# Today





## TTL #163

- **Alfresco Enterprise Roadmap**  
Arabella Bown, Product Manager at Hyland
- **Community discussion**



Hyland™

# Alfresco Roadmap

Arabella Bown

Product Manager Alfresco

January 10, 2025

The Hyland logo is displayed in a bold, dark green, sans-serif font. The word "Hyland" is followed by a small trademark symbol (TM).

# Agenda

- The Content Innovation Cloud
- What does this mean for Alfresco
- Customer Lead Innovation

# The Content Innovation Cloud



# What are we hearing?

- How can AI enable my organization with enterprise content?
- How can I leverage Gen AI to make my enterprise content management organization more productive?
- How can you help me automate existing business processes (e.g. AP, loan processing, onboarding, claims)?
- How can we get more value more quickly across your products?
- How can you help me automate document processing?
- How can I maximize the value across my content that exists across multiple repositories (i.e. SharePoint, AWS S3, OneDrive, Box)?
- How do I consolidate my legacy enterprise content platforms (i.e. FileNet, OpenText)?
- How can I easily modernize my Hyland enterprise content management estate to the cloud?
  - How can you help me make my upgrades simpler and quicker?
  - How can you help me easily administer my Hyland environments?
- How can I manage and deliver value across multiple content management platforms and / or repositories?
- How can I leverage enterprise content to drive digital transformation?

# What are we hearing?

## More value from content

- How can AI enable my organization with enterprise content?
- How can I integrate my on-premise enterprise content management organization more productive?
- How can you help me automate existing business processes (e.g. AP, loan processing, onboarding, claims)?
- How can we get more value more quickly across your products?

## Faster time-to-value

- How can you help me automate document processing?
- How can I extract value from my content that exists across multiple repositories (i.e. SharePoint, AWS S3, OneDrive, Box)?
- How do I consolidate my legacy enterprise content platforms (i.e. FileNet, OpenText)?
- How can I easily modernize my Hyland enterprise content management estate to the cloud?

## Consistent value across the enterprise

- How can I manage and deliver value across multiple content management platforms and / or repositories?
- How can I leverage enterprise content to drive digital transformation?
- How can you help me easily administer my Hyland environments?

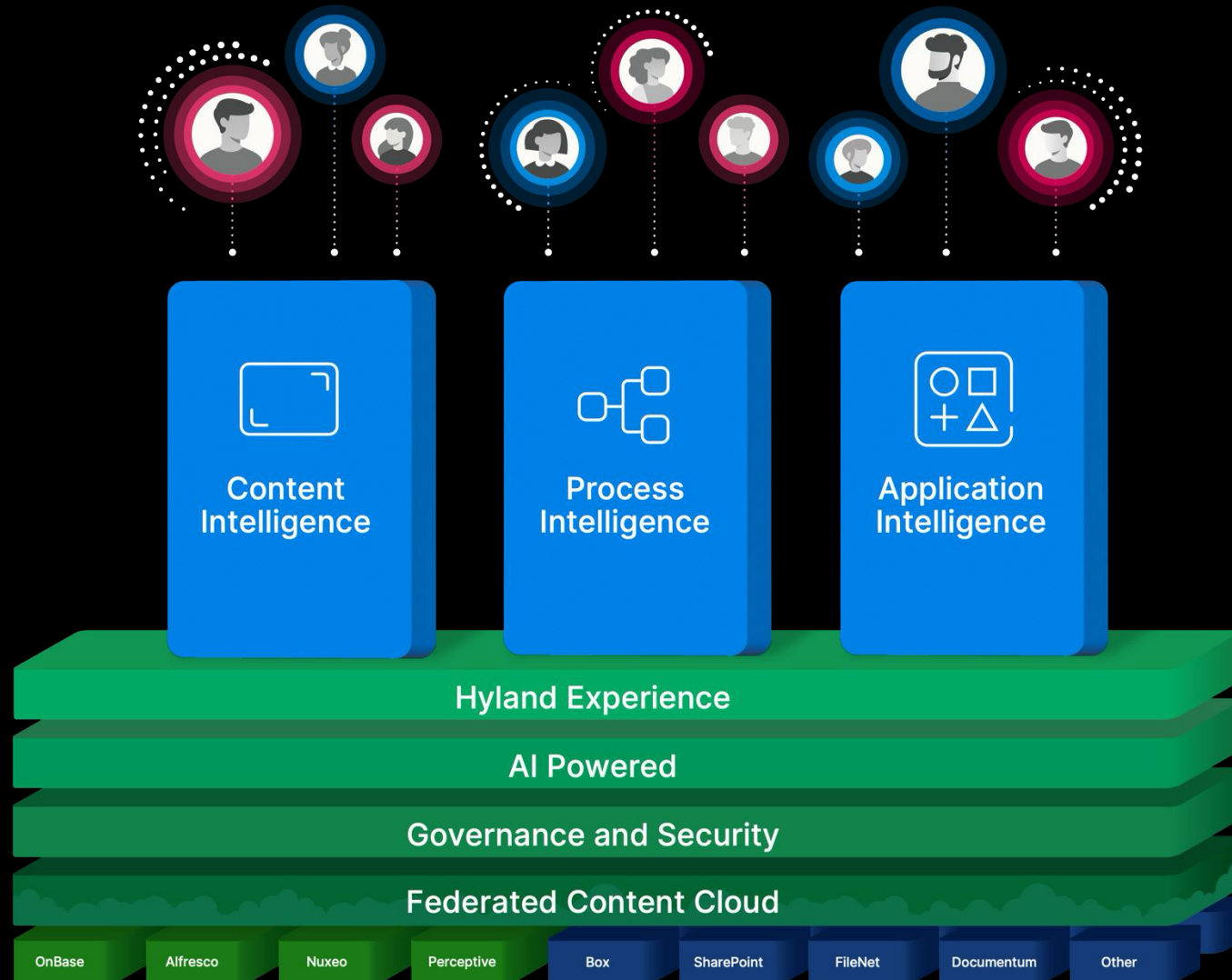


## What are we hearing?

- Upgrades are too complex/too expensive
- What is the AI roadmap?
- Are you going to force me to migrate content to the cloud?
- Will you commit to supporting us on-prem for the long-term?
- What is the future for Alfresco as part of Hyland
- Do you have an integration with...?



# The Content **Innovation** Cloud™



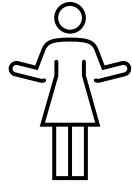


What does this mean for Alfresco?

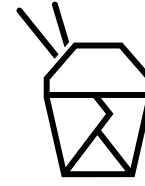


“We will meet our Customers where they are”

Jitesh Ghai  
President and Chief Executive Office  
Hyland



# What does this mean for Alfresco?

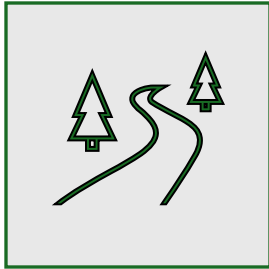


We will not kill existing products where customers are still deriving value

We will not require Alfresco customers to migrate content to the cloud

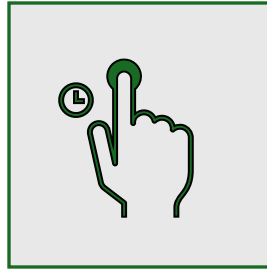
We will invest more in innovation that benefits Alfresco customers

# Alfresco Benefits



## Future Commitment

- Continued support for Alfresco product
- Cloud and on-prem



## Reduced Complexity

- Simplified and automated upgrades
- Faster deployment of security fixes and enhancements



## One Hyland Roadmap

- Platform for consistent value delivery for all Hyland customers
- Increased resource for innovation

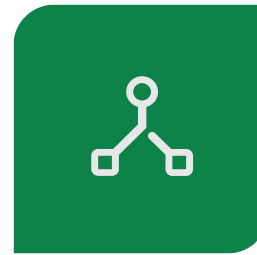
# Hyland Product Roadmap 2025



# Hyland Insight



**Empowering users** with AI to enrich content and gain insights into data, processes, and users.



**Provides tailored AI capabilities** designed for enterprise content and process management, addressing unique business requirements effectively.

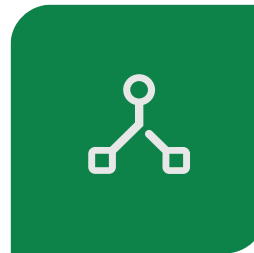


**Ensures robust data security and governance measures** for comprehensive protection and compliance.

# Hyland Automate



**Empowers users** to build, deploy and manage, intelligent, content-centric automations and applications



**using low-code tools** to assemble workflows, web forms, event-based rules and business logic without extensive coding knowledge



**intelligently connecting systems** through connectors and APIs, streamlining orchestration and automation of operations.

# Customer Lead Innovation



# Alfresco Roadmap 2025

CONTENT INNOVATION  
CLOUD

## Federated Content Cloud

- Archive content federation
- Retention management

## Content Intelligence

- Permission based extraction
- Duplicate and related search

## Process Intelligence

- Prompt based process configuration
- Activity feed dashboards

## Application Intelligence

- M365 Integrations
- Advanced Viewer

## Intelligent Document Processing

- Classification and separation
- Intelligent correspondence capture

ALFRESCO

## Content Intelligence

- ✓ Discovery for ADW
- Discovery search permissions

DM & Admin

Solution

Process

Scalability &

- Focused on core value proposition
- Reactive to customer need
- Long-term investment

## Sustainability

- ✓ Elasticity for repository and transformers

archiving

# Knowledge Retrieval for ADW with Generative AI

## Outcomes:

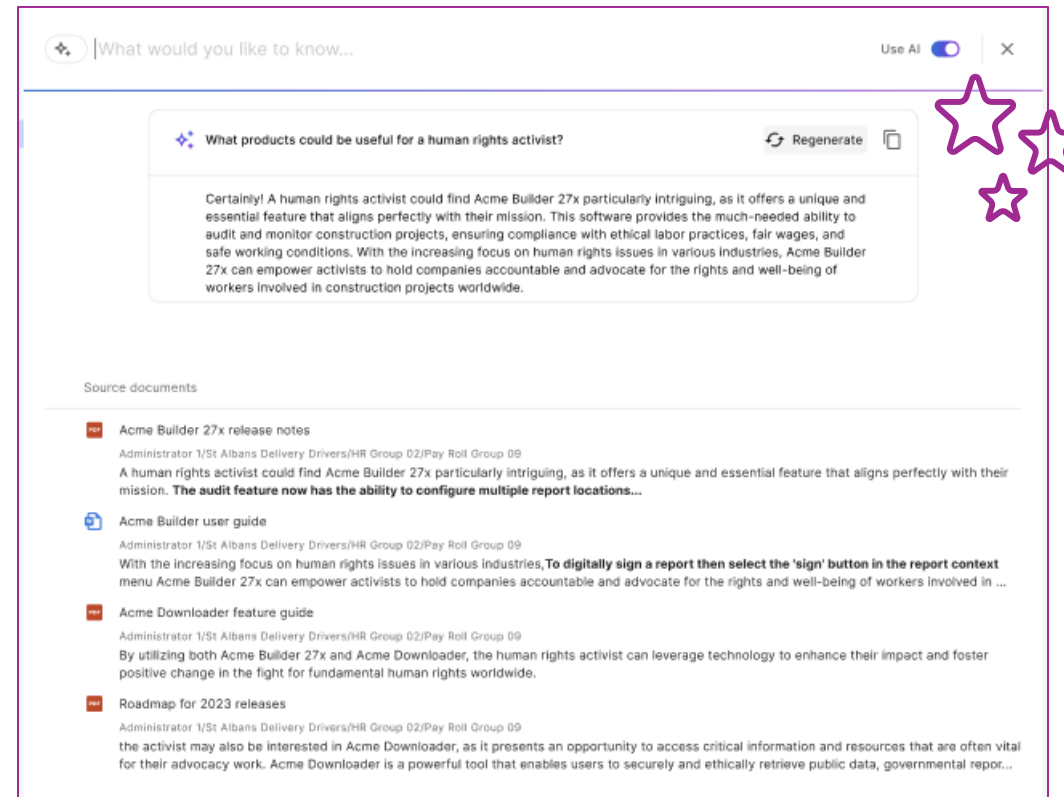
- Natural language queries for the Alfresco Digital Workspace
- Faster information delivery to end user

## Value

- Direct access to the knowledge contained within your content
- Expedite work with summary of content

## Deliverable

- Responses provided via Hyland Insight
- Recommendation based on the content managed in the repository only
- Access to content permission dependent
- Users can select folders or documents and ask specific questions



The screenshot displays a user interface for a Generative AI service. At the top, there is a search bar with the placeholder text "What would you like to know...". To the right of the search bar, there is a toggle switch labeled "Use AI" which is currently turned on, and a close button "X". Below the search bar, a query is entered: "What products could be useful for a human rights activist?". To the right of the query, there are buttons for "Regenerate" and a copy icon. The AI's response is displayed in a text box: "Certainly! A human rights activist could find Acme Builder 27x particularly intriguing, as it offers a unique and essential feature that aligns perfectly with their mission. This software provides the much-needed ability to audit and monitor construction projects, ensuring compliance with ethical labor practices, fair wages, and safe working conditions. With the increasing focus on human rights issues in various industries, Acme Builder 27x can empower activists to hold companies accountable and advocate for the rights and well-being of workers involved in construction projects worldwide." Below the response, there is a section titled "Source documents" which lists four documents: "Acme Builder 27x release notes", "Acme Builder user guide", "Acme Downloader feature guide", and "Roadmap for 2023 releases". Each document entry includes a small icon, a title, and a brief description of its content. The interface is decorated with three pink starburst graphics on the right side.

# Audit external to the Repository

## Outcomes:

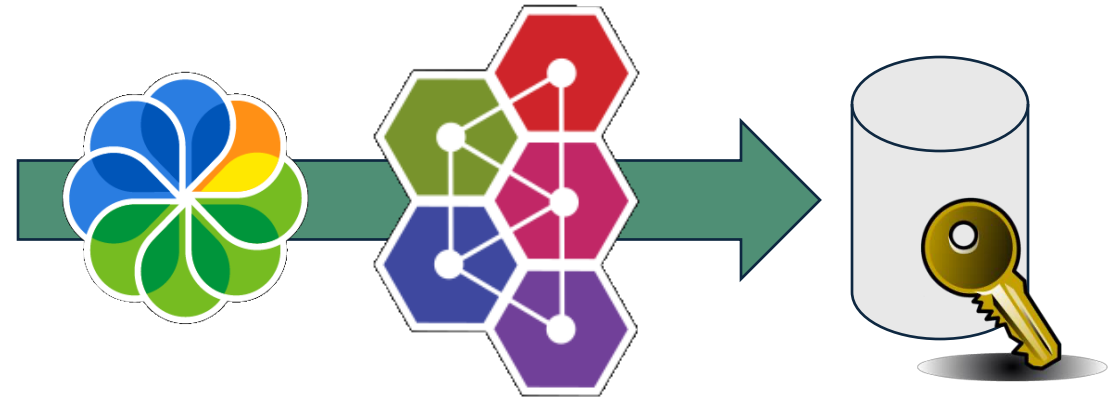
- Store audit data in external system, relieving pressure on Repository database
- Event-based architecture allows for pluggable clients and flexible storage options

## Value

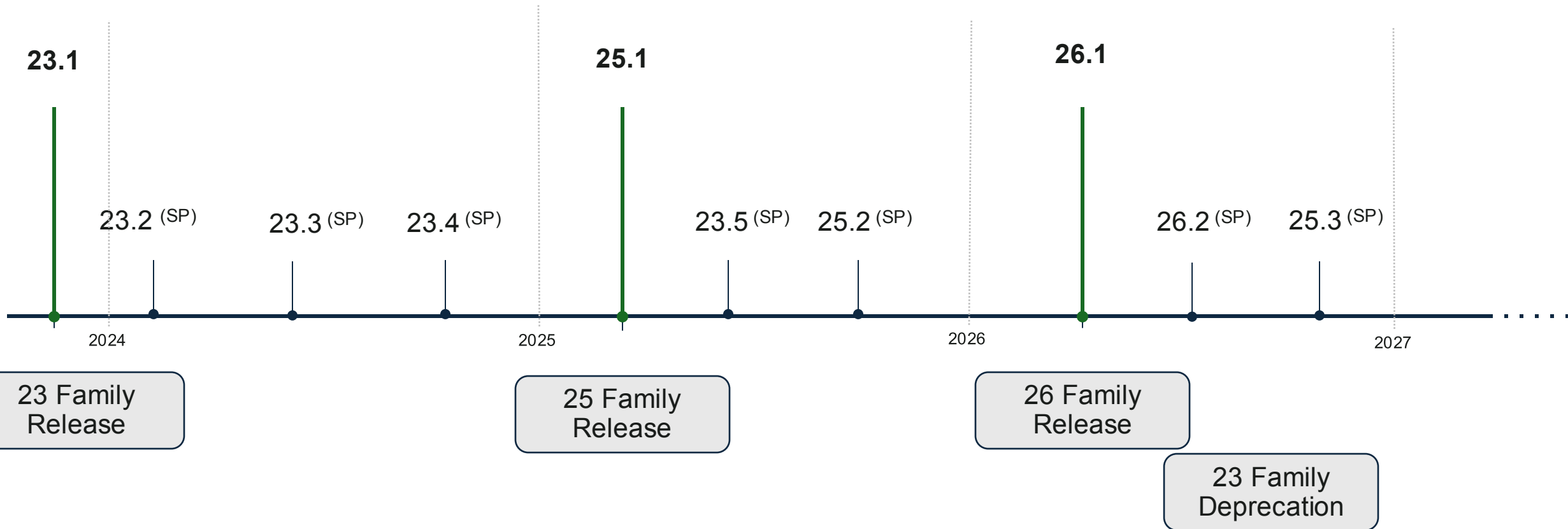
- Out-of-Process: reduces impact of audit on performance
- Reduce load (and size) of the Repository database
- Pluggable architecture allows customers and partners to create extensions to store audit information in ways that work for them

## Deliverable

- Guaranteed delivery of Repository Events to the queue
- Reference implementation stores events in Elasticsearch
- Sample Kibana dashboard

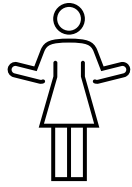


# ALFRESCO RELEASE CADENCE



## Notes

- Timelines are an example and not commitment / subject to release goals
- Release numbers / nomenclature subject to change



**What would  
you like to see  
in Alfresco?**



Q & A

# Search in the Community?

---

## Background

- Sunset our legacy Solr-based search solution (Alfresco Search Services and Alfresco Search and Insight Engine) in 2027 alongside the sunset of ACS 2
- After that (and from next year for ACS 25+) there will be only Alfresco Search Enterprise, based on Elasticsearch
- Alfresco Search Enterprise is currently only available for Enterprise customers

## Proposal

- A community project that re-uses the legacy Alfresco Search Services APIs and approach, but connects to Elasticsearch
- What is the Community view?



**Hylland**<sup>TM</sup>