Hyland™

Hyland

Alfresco
Tech Talk Live #163

December 18, 2024

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Agenda

- Community news
- Alfresco Enterprise Roadmap

End of Year
Celebration

Resources

All about TechQuest + Hackaton

- https://github.com/AlfrescoLabs/alfresco-lisbon-hack-a-thon-2024
- https://university.hyland.com/pages/techquest-alfresco-hackathon
- https://hub.alfresco.com/t5/alfresco-content-services-blog/join-the-alfresco-techquest-hack-a-thon-2024-innovate/ba-p/383852

Connect

- https://connect.hyland.com/
- https://connect.hyland.com/t5/about-connect/welcome-to-hyland-connect/ba-p/482974
- https://connect.hyland.com/t5/about-connect/hyland-connect-feedback-and-support/ba-p/483023

Links will be in the meeting chat asap

Resources

News

- Transitioning to support.hyland.com: A New Home for Alfresco Documentation
- Try yourself the project used to create Avatars during Hyland CommunityLIVE 2024
  - Powered by an on-prem, privacy-first AI (StableDiffusion)
- Alfresco 23.3 new release is available
- Transition from Nginx to Traefik: acs-ingress project is unmaintained now
- Upgrading to Log4v2 process
- Selected Alfresco TechQuest 2024 resources:
  - https://github.com/AntonioSoler/SolrToElastic
  - https://github.com/aborroy/alfresco-containers
  - https://github.com/GBHyland/alfresco-out-of-process-extension-with-activeMQ
  - https://github.com/alexmadon/presentationTQ2024

Today

TTL #163

- **Alfresco Enterprise Roadmap**

  Arabella Bown, Product Manager at Hyland

- **Community discussion**

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Alfresco Roadmap

Arabella Bown

Product Manager Alfresco

January 10, 2025

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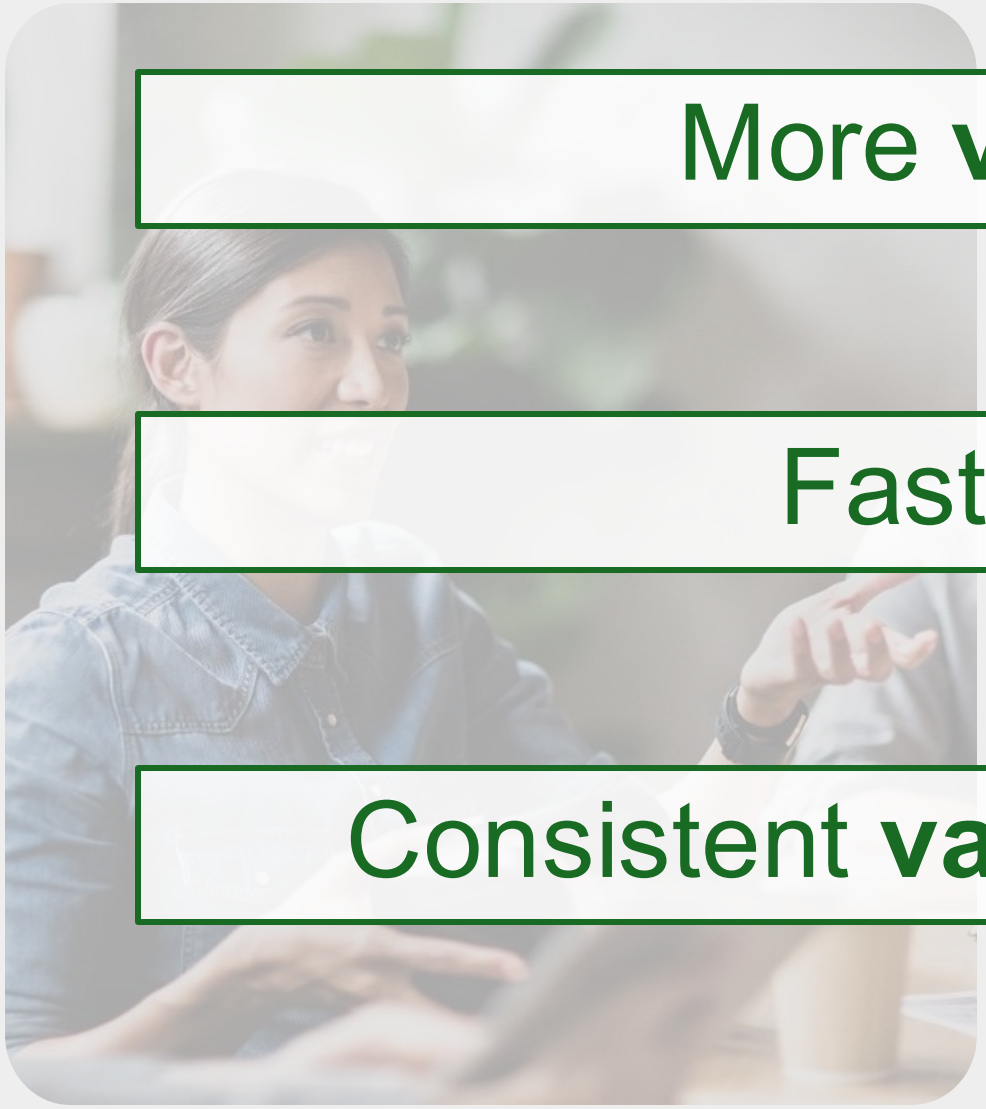
Agenda

- The Content Innovation Cloud
- What does this mean for Alfresco
- Customer Lead Innovation

The Content Innovation Cloud

What are we hearing?

- How can AI enable my organization with enterprise content?
- How can I leverage Gen AI to make my enterprise content management organization more productive?
- How can you help me automate existing business processes (e.g. AP, loan processing, onboarding, claims)?
- How can we get more value more quickly across your products?
- How can you help me automate document processing?
- How can I maximize the value across my content that exists across multiple repositories (i.e. SharePoint, AWS S3, OneDrive, Box)?
- How do I consolidate my legacy enterprise content platforms (i.e. FileNet, OpenText)?
- How can I easily modernize my Hyland enterprise content management estate to the cloud?
  - How can you help me make my upgrades simpler and quicker?
  - How can you help me easily administer my Hyland environments?
- How can I manage and deliver value across multiple content management platforms and / or repositories?
- How can I leverage enterprise content to drive digital transformation?



What are we hearing?

More **value** from content

Faster time-to-**value**

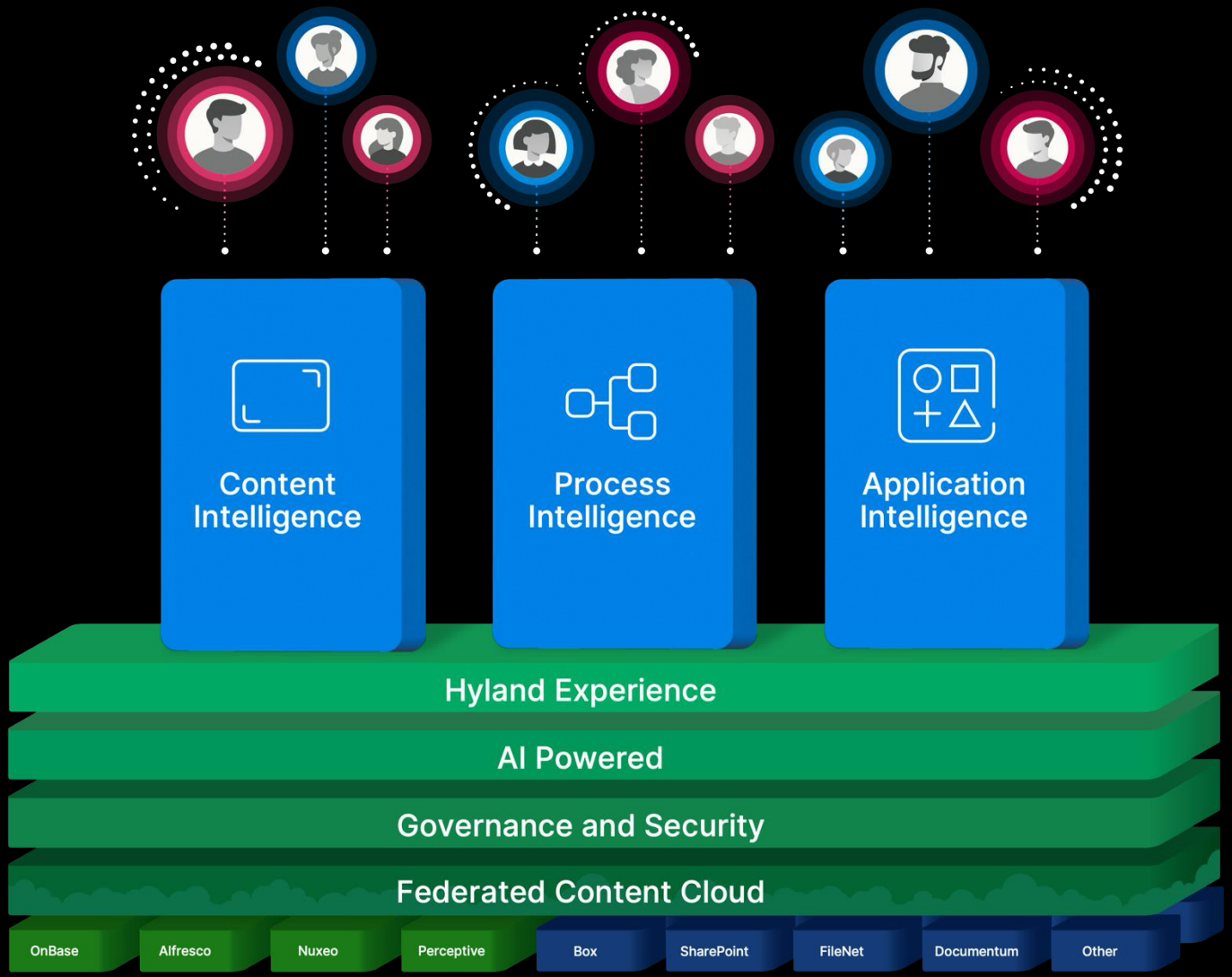
Consistent **value** across the enterprise

- How can AI enable my organization with enterprise content?
- How can I leverage enterprise content to make my enterprise content management organization more productive?
- How can you help me automate existing business processes (e.g. AP, loan processing, onboarding, claims)?
- How can we get more value more quickly across your products?
- How can you help me automate document processing?
- How can I extract value from my content that exists across multiple repositories (i.e. SharePoint, AWS S3, OneDrive, Box)?
- How do I consolidate my legacy enterprise content platforms (i.e. FileNet, OpenText)?
- How can I easily modernize my Hyland enterprise content management estate to the cloud?
- How can you help me easily administer my Hyland environments?
- How can I manage and deliver value across multiple content management platforms and / or repositories?
- How can I leverage enterprise content to drive digital transformation?

What are we hearing?

- Upgrades are too complex/too expensive
- What is the AI roadmap?
- Are you going to force me to migrate content to the cloud?
- Will you commit to supporting us on-prem for the long-term?
- What is the future for Alfresco as part of Hyland
- Do you have an integration with…?

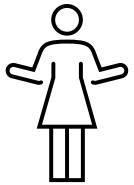
The Content Innovation Cloud™



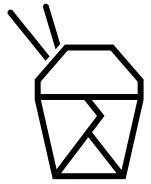
What does this mean for Alfresco?

“We will meet our Customers where they are”

Jitesh Ghai
President and Chief Executive Office
Hyland



What does this mean for Alfresco?

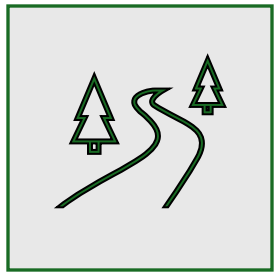


We will not kill existing products where customers are still deriving value

We will not require Alfresco customers to migrate content to the cloud

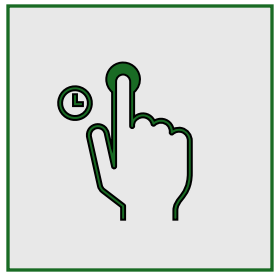
We will invest more in innovation that benefits Alfresco customers

Alfresco Benefits



Future Commitment

- Continued support for Alfresco product
- Cloud and on-prem



Reduced Complexity

- Simplified and automated upgrades
- Faster deployment of security fixes and enhancements

One Hyland Roadmap

- Platform for consistent value delivery for all Hyland customers
- Increased resource for innovation

Hyland Product Roadmap 2025

Hyland **Insight**

Empowering users with AI to enrich content and gain insights into data, processes, and users.

Provides tailored AI capabilities designed for enterprise content and process management, addressing unique business requirements effectively.

Ensures robust data security and governance measures for comprehensive protection and compliance.

Hyland **Automate**

Empowers users to build, deploy and manage, intelligent, content-centric automations and applications

using low-code tools to assemble workflows, web forms, event-based rules and business logic without extensive coding knowledge

intelligently connecting systems through connectors and APIs, streamlining orchestration and automation of operations.

Customer Lead Innovation

Alfresco Roadmap 2025

CONTENT INNOVATION CLOUD

Federated Content Cloud

- Archive content federation
- Retention management

Content Intelligence

- Permission based extraction
- Duplicate and related search

Process Intelligence

- Prompt based process configuration
- Activity feed dashboards

Application Intelligence

- M365 Integrations
- Advanced Viewer

Intelligent Document Processing

- Classification and separation
- Intelligent correspondence capture

ALFRESCO

Content Intelligence

- ✓ Discovery for ADW
- Discovery search permissions

Sustainability

- ✓ Elasticity for repository and transformers

archiving

- Focused on core value proposition
- Reactive to customer need
- Long-term investment

Knowledge Retrieval for ADW with Generative AI

Outcomes:

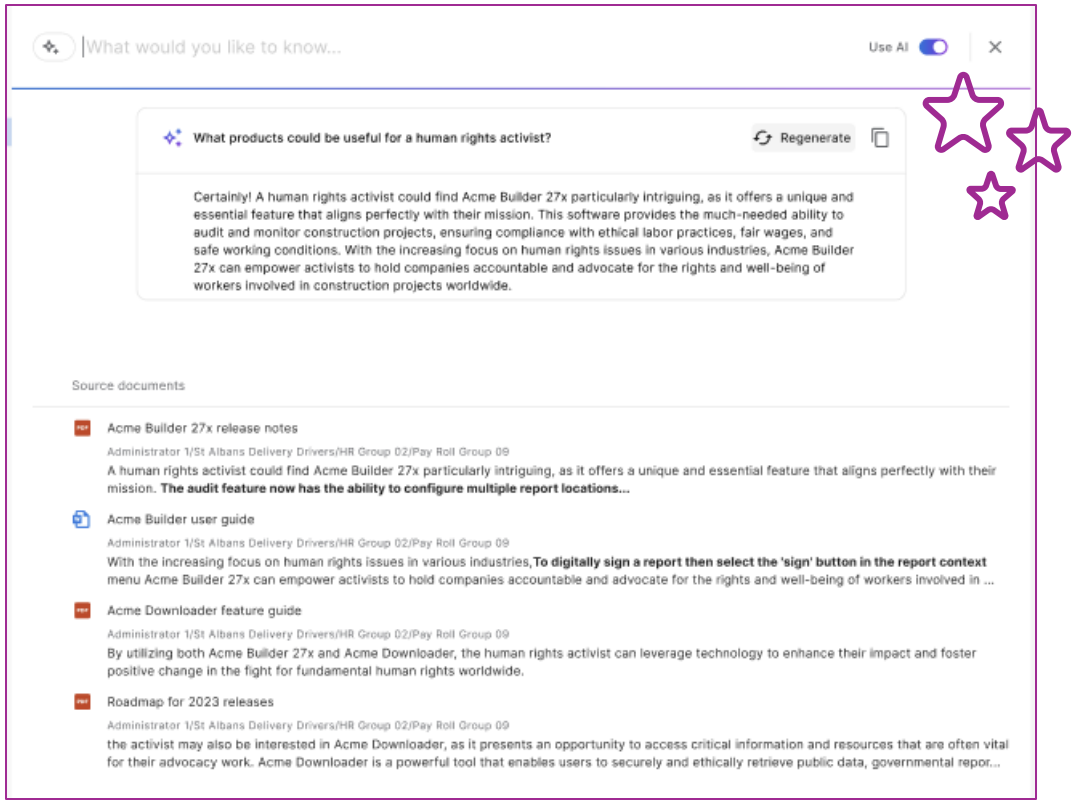
- Natural language queries for the Alfresco Digital Workspace
- Faster information delivery to end user

Value

- Direct access to the knowledge contained within your content
- Expedite work with summary of content

Deliverable

- Responses provided via Hyland Insight
- Recommendation based on the content managed in the repository only
- Access to content permission dependent
- Users can select folders or documents and ask specific questions



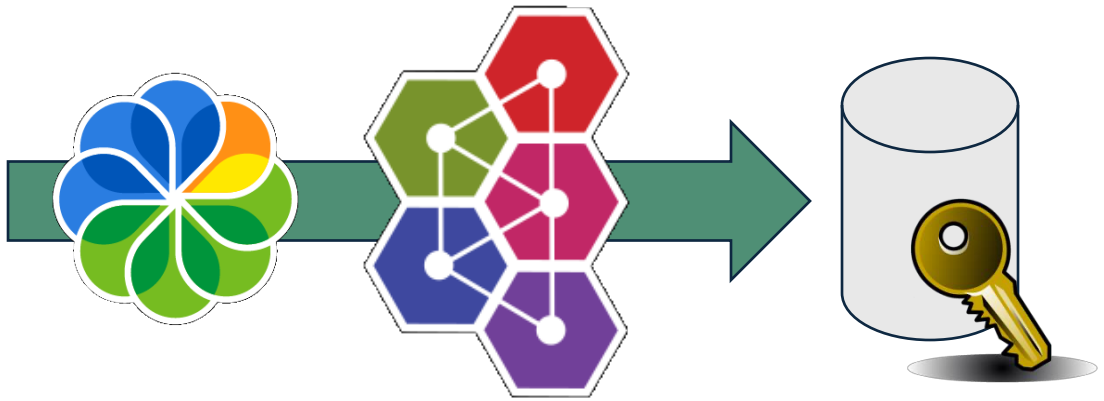
Audit external to the Repository

Outcomes:

- Store audit data in external system, relieving pressure on Repository database
- Event-based architecture allows for pluggable clients and flexible storage options

Value

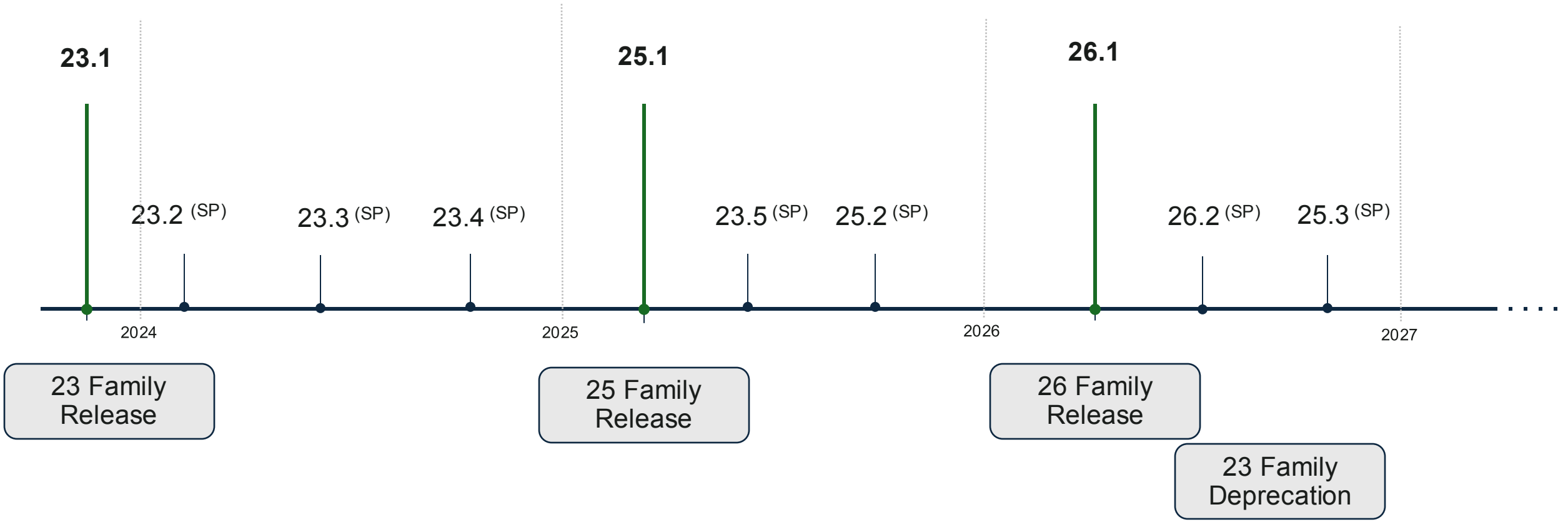
- Out-of-Process: reduces impact of audit on performance
- Reduce load (and size) of the Repository database
- Pluggable architecture allows customers and partners to create extensions to store audit information in ways that work for them



Deliverable

- Guaranteed delivery of Repository Events to the queue
- Reference implementation stores events in Elasticsearch
- Sample Kibana dashboard

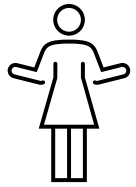
ALFRESCO RELEASE CADENCE



Notes

- Timelines are an example and not commitment / subject to release goals
- Release numbers / nomenclature subject to change

Customer Lead Innovation



What would you like to see in Alfresco?

Q & A

Search in the Community?

Background

- Sunset our legacy Solr-based search solution (Alfresco Search Services and Alfresco Search and Insight Engine) in 2027 alongside the sunset of ACS 2
- After that (and from next year for ACS 25+) there will be only Alfresco Search Enterprise, based on Elasticsearch
- Alfresco Search Enterprise is currently only available for Enterprise customers

Proposal

- A community project that re-uses the legacy Alfresco Search Services APIs and approach, but connects to Elasticsearch
- What is the Community view?

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